

V N D V S Bangar Raju

Senior Windows & Infrastructure Administrator

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PROFESSIONAL SUMMARY

Experienced Windows & Infrastructure Administrator with 15+ years of expertise in managing enterprise IT infrastructure, Windows Server environments, Active Directory, DNS/DHCP, Group Policy, Office 365, and network administration. Skilled in server maintenance, patch management, infrastructure troubleshooting, security hardening, and enterprise support operations. Proven ability to manage large-scale deployments, maintain high system availability, and deliver reliable IT services in enterprise environments across Qatar and India.

Strong experience supporting business-critical systems, handling infrastructure incidents, implementing enterprise solutions, and coordinating with cross-functional teams for smooth IT operations. Adept at troubleshooting complex technical issues, maintaining infrastructure stability, and ensuring operational excellence.

CORE COMPETENCIES

- Windows Server Administration (2003/2008/2012/2016/2019)
- Active Directory & Group Policy Management
- DNS, DHCP & TCP/IP Configuration
- Office 365 / Microsoft 365 Administration
- Patch Management & Server Maintenance
- Windows System Troubleshooting
- Network Infrastructure Administration
- SonicWALL Firewall Administration
- User Access Management & Security Controls
- Infrastructure Deployment & Support
- Incident Management & Root Cause Analysis
- Backup & Restore Support

- IT Infrastructure Monitoring
 - Technical Support & End User Management
 - Virtualization Exposure
 - PowerShell (Basic Administration)
 - Azure AD / Entra ID (Basic Exposure)
 - Change Management & Documentation
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PROFESSIONAL EXPERIENCE

Network & Systems Administrator

Almana Digital Solutions – Doha, Qatar

Feb 2023 – Present

- Administering enterprise Windows Server environments including Windows Server 2008/2012/2016/2019.
 - Managing Active Directory, Group Policy, DNS, DHCP, and user access administration.
 - Supporting Office 365 environment including user provisioning, mailbox administration, license allocation, and troubleshooting.
 - Performing server maintenance, patching activities, system updates, and preventive maintenance.
 - Monitoring server performance, availability, and infrastructure health to ensure business continuity.
 - Troubleshooting complex infrastructure, networking, and system-related incidents.
 - Implementing security best practices and access control policies for enterprise systems.
 - Coordinating with internal teams and users during deployments, maintenance windows, and issue resolution.
 - Maintaining technical documentation, configuration details, and operational procedures.
 - Supporting enterprise network infrastructure including switches, routers, printers, and connectivity troubleshooting.
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Network & Systems Administrator

Diplomat Group WLL – Doha, Qatar

June 2013 – Feb 2023

- Managed enterprise network and server infrastructure across multiple business locations.
 - Administered Windows Servers, Active Directory, DNS, DHCP, and Group Policy environments.
 - Implemented and supported server deployments, desktop environments, and network infrastructure projects.
 - Handled troubleshooting and resolution of infrastructure, hardware, software, and connectivity issues.
 - Supported Focus 7 ERP implementation and administration activities.
 - Configured and maintained web hosting environments and enterprise systems.
 - Performed regular server updates, monitoring, and system maintenance activities.
 - Coordinated with vendors, application owners, and internal stakeholders for IT operations and support.
 - Successfully implemented infrastructure projects for multiple client environments including educational institutions and enterprise offices.
 - Provided onsite technical support and ensured minimal downtime for business operations.
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Network & Systems Administrator

Diplomat Group WLL – Doha, Qatar

Sept 2007 – April 2012

- Supported enterprise IT infrastructure, server administration, and network operations.
 - Installed and configured Windows Servers, Active Directory, DNS, DHCP, and Group Policy.
 - Managed user accounts, permissions, shared resources, and system access.
 - Assisted in implementation of enterprise networking and security solutions.
 - Troubleshoot desktop, server, printer, and network-related issues.
 - Supported daily IT operations and provided technical assistance to end users.
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Network & Systems Administrator

Vega Data Ltd – Hyderabad, India

Sept 2005 – Sept 2007

- Led infrastructure deployment and digitization projects for enterprise environments.

- Installed, configured, and administered Windows Server 2003 infrastructure.
 - Managed Active Directory administration, Group Policy configuration, and user management.
 - Supported network setup, troubleshooting, and infrastructure maintenance.
 - Coordinated technical support activities and ensured smooth project delivery.
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Computer Operator

Scepter InfoTech Pvt. Ltd – Hyderabad, India

Aug 2003 – Jul 2004

- Performed data validation and verification activities for banking digitalization projects.
 - Supported system operations and maintained process accuracy.
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KEY PROJECTS

Supreme Educational Council – Site Office

- Implemented Windows Server infrastructure including Active Directory, Group Policy, DNS, DHCP, SonicWALL Firewall, network printers, and desktop support.

NGL Support Campus – Site Office

- Deployed and supported enterprise IT infrastructure including Windows Server administration and network services.

Qatar University Student Housing – Site Office

- Implemented server infrastructure, firewall configuration, network printer setup, and end-user support services.

State Audit Bureau Twin Towers – Site Office

- Managed enterprise infrastructure implementation including AD, DNS, DHCP, Group Policy, firewall setup, and desktop support.
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TECHNICAL SKILLS

Operating Systems

- Windows XP / 7 / 10 / 11

- Windows Server 2003 / 2008 / 2012 / 2016 / 2019

Infrastructure & Administration

- Active Directory
- Group Policy Management
- DNS / DHCP
- Office 365 Administration
- Patch Management
- User & Access Management
- Server Monitoring
- Backup Support

Networking

- TCP/IP
- Network Troubleshooting
- Routers & Switches
- SonicWALL Firewall
- Network Printers

Hardware

- Servers
- Desktop Systems
- Laptops
- Printers & Scanners

Tools & Platforms

- Microsoft Office Suite
 - Office 365
 - Basic PowerShell Administration
 - Azure AD / Entra ID (Basic Exposure)
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EDUCATION

Master of Computer Applications (MCA)

Madurai Kamaraj University – 2010

Bachelor of Science (Computer Science)

Andhra University – 2003

CERTIFICATIONS & LEARNING

- Microsoft Windows Server Administration
 - Office 365 Administration
 - Network & Infrastructure Administration
 - Currently Upskilling in SOC Operations & Cybersecurity
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PERSONAL DETAILS

- Languages: English, Hindi, Telugu
- Nationality: Indian

References available upon request.